

iKFMC Application (King Fahad Medical City):

Welcome to iKFMC Application. By using this application, you acknowledge that you have read and agreed to the following Terms and Conditions:

Terms and Conditions:

iKFMC Application is a medical application that grants a secured access to patients and their authorized person to obtain information from Medical Reports or to contact Medical Service Providers and appointments scheduling.

I agree to receive notifications and reminder SMS and access my medical record through KFMC patient portal.

Once you clicked on accept, it means that you are an authorized user and you constantly accepting the Terms and Conditions once it changed.

Service Availability:

iKFMC Application might not be available all the time due to maintenance, services interruption or any other uncontrolled circumstances. You can use alternative ways to communicate which are shown in the application.

Confidentiality:

Some of clients' information or documents might be transferred to any of King Fahad Medical City contractors. Yet, all of clients' documents are confidential and will not be revealed to a third party other than King Fahd Medical City and its subsidiaries or any other competent authorities.

We will never sell, rent or lease clients' information to any third party. Nor we will send you unsolicited email.

Cancellation:

King Fahad Medical City has the right to cancel application entry permit at any time and with no reason.

Legal disclaimer:

King Fahad Medical City confirms the accuracy of data and patient medical data in iKFMC Application.

King Fahad Medical City will not be in charge for any damages which will be occurred due to the misuse of the data and information.

King Fahad Medical City cannot assure that iKFMC Application will be prevented from inaccessibility, service interruption at any time, Intentional or spontaneous data transactions, viruses, violations or any other mechanism which can harm your device due to your login to iKFMC Application.

King Fahad Medical City will not be held liable for any damages that could be happened due to your intentional or unintentional participation of your iKFMC activation code, medical number, availability of your medical record in iKFMC Application or missed read message in a timely manner.

iKFMC Application does not support offline access and King Fahad Medical City will not be responsible for application inaccessibility due to client's service interruption.

Majeure Force:

King Fahad Medical City will not be liable towards the client's if there is failure to achieve any commitment in this agreement which could be caused for some circumstances beyond the control of King Fahad Medical City.

Communication Channels:

We have different types of communication channels for different inquiries through iKFMC Application.

Services:

iKFMC Application provide a lot of services like:

- **Personal Information:**
 - Edit Personal Information like: Email Addresses and Phone Number.
- **Scheduling:**
 - Review patient's upcoming and previous appointments, book or cancel appointments.
 - Review hospital visits information like discharge summary and patient educational materials.
- **Medical History:**
 - View patient's medical, surgical, family and social history.
 - Access Permit and the patient can answer the medical history questioner request which is addressed to him/her about the appointment.
- **Health Issues:**
 - The patient can view list of his/her current health Issues.
- **Vaccinations:**
 - To view patient's vaccinations list, when and where it was given.
- **Emails:**
 - The patient will be able to log in to his/her inbox and read what was sent to him/her by health facility.
- **Laboratories:**
 - To view list of laboratories that mad the lab tests for the patient, review the results and view results' charts.
- **Letters:**
 - View all attached letters to patients' medical records.
- **Medications:**
 - Review medications that patient is currently taking.
 - Refill medication request.
 - Update medication request (add or cancel).
- **Allergies:**
 - view list of patient allergy cost factors.
 - Inter allergy information history.

- Update patient allergy list factors request (add or remove allergy)
- **Care Providers:**
 - View Care Providers' information and search for care provider name department and specialty.
- **Others:**
 - iKFMC Application provides color and patient name changing Service.
 - Access to wallet card feature where patient can enter his/her medical and personal history and print it out on a pocket card size.
 - Review related studies to his/her tests, print out visit report, change personal photo, review list "My Status_".